

# **Medicaid Expansion Update**

Timeframe for data pull: **December 1-14, 2013.** Website and Call Center Data – Medicaid

Website and eath center bata in	10010010	
	Dec. 1-14	Oct. 1 – Dec. 14
PEAK website hits (average	4,731	N/A
daily)*		
PEAK new accounts created	12,910	57,369
Call center volume for	13,009	26,838
applications		
Average wait time for	5 minutes, 11 seconds	4 minutes, 43 seconds
applications		
Average time to complete an	28 - 40 minutes	N/A
application on the phone through		
the call center		

<sup>\*</sup>PEAK metrics include both Colorado.gov/PEAK and referrals from Connect for Health Colorado's website to Medicaid. It is approximately a 40/60 percent split between applications through Colorado.gov/PEAK and referrals from the marketplace.

### **Applications**

	Dec. 1-14	Oct. 1 – Dec. 14
Total New Applications for Medicaid/CHP+**	27,536	107,228

<sup>\*\*</sup>These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of these new applications about 72% were received electronically through PEAK.

### **Medicaid Expansion**

	Dec. 1-14	Oct. 1 – Dec. 14
Medicaid Expansion (individuals)***	49,902	104,959
Medicaid Expansion: Adults without Dependent Children Waitlist (individuals who applied prior to October 1)***		9,233
Totals	49,902	114,192

<sup>\*\*\*</sup> Colorado Medicaid does not have the enhanced federal matching funds to start coverage for the newly eligible population prior to January 1. Colorado has a waitlist for the Adults without Dependent Children program. Individuals on the waitlist make less than 10% of the poverty line (or less than about \$95/month) and will be automatically enrolled under the expansion with a coverage start date of January 1, 2014.

#### For more information visit Colorado.gov/hcpf.

## **Medicaid Expansion Demographic Breakouts**

The below is a demographic breakout of the 49,902 Coloradans who were found eligible for the Medicaid expansion from **December 1 -14, 2013**. A breakout of all Medicaid expansion clients is not available at this time.

Age Category	Unique Count	Percent
Under Age 18	7	0.01%
Ages 18 - 25	14,650	29.36%
Ages 26 - 34	9,661	19.36%
Ages 35 - 44	7,419	14.87%
Ages 45 - 54	8,609	17.25%
Ages 55 - 65	9,556	19.15%
Over Age 65	-	0.00%
	49,902	

Gender	Unique Count	Percent
Female	26,791	53.69%
Male	23,111	46.31%
	49,902	

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